



Reduce your workload by leaving your IT to a trusted Microsoft Solutions Partner

Don't have time or resources to implement your own in-house IT team? Partner with a Managed Service Provider like Creospark to take care of your IT needs so you can focus on what you do best.

Creospark's Managed IT Packages

Starting at \$99/mo/user

Basic

Basic IT services with device & license management, support desk, and security.

- ✓ Remote support
- ✓ Dedicated Support Desk Service
- ✓ Self-Service Portal
- ✓ Device & License Management
- ✓ Security Management
- ✓ Microsoft 365 Business Premium License
- ✓ Expert support and trusted decisions by our experienced team, not just AI.

Core

Comprehensive IT services for organizations with more complex IT infrastructures.

Basic plus:

- ✓ On-site support Option
- ✓ Enhanced SLA Response Times
- ✓ Enhanced Security Management
- ✓ Device encryption against unauthorized access
- ✓ End user video security training
- ✓ Proactive Threat Detection & Response
- ✓ 60 minute response time on security alerts
- ✓ Monthly security detection report with analysis details

Premium

Advanced IT services backed by industry-expert guidance. Designed for organizations with critical workloads.

Core plus:

- ✓ Top priority SLA response times
- ✓ Advanced security management

On-site support available with an upgrade for offices within 50km of the Greater Toronto Area

Add-ons

Windows Server

Network

Teams Phone System

Mac and Windows Work Stations

With us, you have a chance against cyber attacks

Hackers are relentless, but so are we. We offer **24/7** security monitoring and alerting so you'll be protected against ransomware, phishing, account break-ins, data exfiltration, and other attacks.

Why choose Creospark?



We're an accredited Microsoft Solutions Partner with expertise across the Microsoft ecosystem.



Customer satisfaction is at the forefront of everything we do.



We provide strategic guidance on your IT infrastructure beyond your typical managed IT provider.