



THE COMPANY: PRICA GLOBAL ENTERPRISES

Prica Global Enterprises is a full-service construction company providing architecture and design, property management and construction of residential properties in Canada. With over 20 residential and commercial properties in their portfolio, the organization has grown exponentially over the last 15 years.

Industry:
Construction/ Property Management

Technologies:
SharePoint Online
Microsoft Teams
Power Automate
PowerApps

SITUATION

Prica Global Enterprises acts as an umbrella company with many different affiliated organizations who work together as an integrated team. They provide oversight services for all the affiliated organizations who are in the construction, architecture, design, and property management realms as divisions of the umbrella company. Many processes were paper based, important files were stuck being sent and stored in emails, and there was no unified and easy communication and collaboration tool across all the organizations.

CHALLENGES

Information management and Information dissemination was becoming difficult within the umbrella company as well as across all the affiliated organizations so Prica Global Enterprises was in dire need of a Digital modernization strategy which cohesively brought together all the organizations together. With the exponential growth, comes challenges with managing information and streamlining collaboration across organizational companies, departments, and construction teams. The challenge was to overcome many of these obstacles using the best of breed corporate cloud services.

OBJECTIVE

The objective was to create an utopic modern workplace by leveraging Microsoft 365 services such as Microsoft Teams, SharePoint Online, and the Power Platform in a strategic and calculated manner to facilitate collaboration, communication, data exchange, and information management across all the organizations and access information needed from any device and anywhere that employees needed in a seamless and secure fashion

SOLUTION/SERVICE

The engagement initially involved envisioning and discovery workshops with senior leaders across all departments and across all organizations to understand their current state with respect to technology usage, along with their vision and aspirations for cross organization communications, collaboration, workflows, and paperless systems within the cloud. The outcomes of these workshops created a company wide modernization roadmap consisting of opportunities for modernization and process changes to begin their journey. Creospark approached this challenge by mapping each opportunity to various Microsoft 365 services that could fulfil the digital modernization desired business outcome for each identified opportunity.

Immediately, it was obvious the starting point needed to solve the problem of cross organizational communication & collaboration and in turn led to the adoption of Microsoft Teams across all the organizations and their associated departments. As well, it was evident that deploying SharePoint Online for Construction Projects would have an immediate return on investment with respect to lost, fragmented, and hard to find documentation.

The first phase of this journey included developing a well thought out information architecture which enlightened Prica Global Enterprise on how to correlate their cross-organization communication & collaboration needs within Microsoft Teams and SharePoint Online. This involved defining the navigational architecture, search architecture, page design architecture, site architecture, library architecture, as well as the Microsoft Teams channel architecture and correlating it to the cross organizational, cross departmental & guest security access requirements.

Next came the implementation of a company-wide, accessible Intranet within SharePoint Modern Communication Sites for the various organizations and departments, using the Prica Global Enterprise parent company as the parent hub site. This also involved ensuring the Intranet was accessible as a personal app front and center within Microsoft Teams as Microsoft Teams was the tool where most corporate employees spent most of their time in.

This was closely followed by a phased migration of content from physical network drives and file shares to SharePoint Modern Team Sites. Organizational, Department and Project site templates were designed in SharePoint, and in turn connected to Microsoft Teams to bring together content and communication. Site templates leveraged the modern term store, content type hub, custom Power Automate Flows, and site provisioning tools.

RESULT

The implementation of the new Intranet alongside an intuitive setup within Microsoft Teams allowed Prica Global Enterprises, as well as their affiliated organizations to seamlessly communicate & collaborate cross organizationally. New building construction projects now had a central place for document storage, integrations with other systems, as well as for all the forms & workflows associated with them. Organizations were now transitioned from disjointed email communications paper-based processes and disparate electronic file storage mechanisms to using Microsoft Teams solving many of the immediate communication & collaboration issues.

THE PARTNER: CREOSPARK

Creospark is Microsoft Gold Partner (Collaboration & Content, Application Development, Small & Midmarket Cloud Solutions) and a Charter Member of the Microsoft Content Services Program. Our goal is to transform your workplace into an enthusiastic environment for your people to work better, faster, and smarter. Their focus is Strategic Consulting around Modern Teamwork (Microsoft 365, Teams & SharePoint), Power Platform, and Microsoft Azure. Creospark believes that in the ever-changing digital environment, it is extremely important to harness the power of the cloud.

"Thank you Creospark for giving us the opportunity to experience new technologies and change the way that we work"

- Vladimir Stojic, Information Systems Analyst



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